

Terms and Conditions

Effective April 1, 2018, WCA Air Products Inc., will be implementing a new Merchandise Policy.

RETURN & REFUND POLICY

- Lost, shortages or damaged goods must be reported within 7 days.
- Must call for authorization from WCA Air Products Inc.
- We will only exchange or credit on your order regarding any damaged item within 7 days. No refunds will be given.
- No returns will be accepted freight collect.

SPECIAL ORDERS

- All special orders will be considered a specialty item. Therefore, they cannot be returned.
- All custom manufactured equipment will not be exchangeable or returnable.

SHIPPING

- All shipping costs are non-refundable.
- You will be responsible for paying for your own shipping costs for returning your item.
- If your shipment is not received within 7 days you must contact WCA Air Product, without doing so you are still responsible for full payment.

GENERAL

- Due to manufacturing production some parts or equipment can be on back order. WCA Air Products Inc. will notify you if this is the case.
- Parts may come in different materials which may include different metals (brass, steel, aluminum) unless specified on invoice.
- Some items may not be available and on back order but will be given an update upon arrival.
- All payments are due at time of service.

WCA AIR PRODUCTS INC.

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